

openQA Tests - action #18960

[sled]reboot authentication window popup on SLED12+SDK(fullupdate)

2017-05-05 06:20 - qkzhu

Status:	New	Start date:	2017-05-05
Priority:	Low	Due date:	
Assignee:		% Done:	0%
Category:	Bugs in existing tests	Estimated time:	0.00 hour
Target version:			
Difficulty:			

Description

Observation

openQA test in scenario sle-12-SP3-Desktop-DVD-x86_64-migration_offline_sled12_sdk_fullupdate@64bit fails in [reboot_and_install](#)

The reboot authentication window shouldn't show up in SLED12_sdk(fullupdate), openQA had met this issue in build 0196 (https://openqa.suse.de/tests/893672#step/reboot_and_install/6), it is not always reproducible.

The window popped up at May 04 23:00, I found something in `reboot_and_install-journal.log`:

```
May 04 23:00:42 linux-8ksz polkitd[28191]: Registered Authentication Agent for unix-session:1 (system bus name :1.50 [usr/bin/gnome-shell], object path /org/freedesktop/PolicyKit1/AuthenticationAgent, locale en_US.UTF-8)
```

```
May 04 23:04:33 linux-8ksz gnome-session[1186]: WARNING: Client '/org/gnome/SessionManager/Client3' failed to reply before timeout
```

```
May 04 23:05:00 linux-8ksz gnome-session[1186]: WARNING: Shutdown failed: GDBus.Error:org.freedesktop.DBus.Error.NoReply: Method call timed out
```

```
May 04 23:05:22 linux-8ksz gnome-session[1186]: WARNING: Shutdown failed: GDBus.Error:org.freedesktop.DBus.Error.NoReply: Method call timed out
```

But currently we are still not entirely sure if it is a product bug or not, this p.o.o will keep tracking on this issue.

History

#1 - 2021-09-01 13:55 - okurz

- Priority changed from Normal to Low

This ticket was set to "Normal" priority but was not updated within 730 days which is 2 times the period of the SLO for "Normal" tickets (365 days) as described on <https://progress.opensuse.org/projects/openqatests/wiki/Wiki#SLOs-service-level-objectives>. The ticket will be set to the next lower priority of "Low".