

## openQA Tests - action #17596

### [userspace][qam] test fails to reach external mail server in evolution\_meeting\_pop sometimes -> use local server

2017-03-08 09:53 - osukup

<b>Status:</b>	Resolved	<b>Start date:</b>	2017-03-08
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	pcervinka	<b>% Done:</b>	0%
<b>Category:</b>	Enhancement to existing tests	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Difficulty:</b>			
<b>Description</b>			
<b>Observation</b>			
openQA test in scenario sle-12-SP2-Desktop-DVD-Updates-x86_64-qam-regression-message@64bit fails in <a href="#">evolution_meeting_pop</a>			
<b>Reproducible</b>			
Fails since (at least) Build <a href="#">20170308-2</a>			
<b>Expected result</b>			
Last good: <a href="#">20170308-1</a> (or more recent), this fails very often randomly in same step			
<b>Further details</b>			
Always latest result in this scenario: <a href="#">latest</a>			
<b>Related issues:</b>			
Related to openQA Tests - action #15134: [sle][x11regressions][qam]test fails...		<b>Resolved</b>	<b>2016-11-30</b>
Related to openQA Tests - action #18266: [qam][x11regressions] test fails in ...		<b>Resolved</b>	<b>2017-04-03</b>
Related to openQA Tests - action #19320: [qam] test fails in evolution_mail_imap		<b>Resolved</b>	<b>2017-05-23</b>

## History

### #1 - 2017-03-08 12:18 - osukup

problem is probably caused by used mail (pop) server in china

my ping to this ip address:

```
40 packets transmitted, 40 received, 0% packet loss, time 39039ms
rtt min/avg/max/mdev = 308.577/318.424/544.494/38.269 ms
```

so -> bigger timeout before try to search delivered message, or use another server. ( maybe configure local service in sut before test ?)

### #2 - 2017-03-13 16:32 - okurz

- Subject changed from test fails in evolution\_meeting\_pop to [userspace][qam] test fails to reach external mail server in evolution\_meeting\_pop sometimes -> use local server

- Category changed from Bugs in existing tests to Enhancement to existing tests

a local server which is part of the openQA infrastructure itself would be preferable. I assume a valid workaround is retriggering although this might be done from within the test module and using an email server local to the openQA test would be beneficial.

### #3 - 2017-03-31 06:01 - okurz

This is an autogenerated message for openQA integration by the openqa\_review script:

This bug is still referenced in a failing openQA test: qam-regression-message  
<https://openqa.suse.de/tests/846726>

**#4 - 2017-04-26 13:59 - pluskalm**

- Assignee set to vsvecova

**#5 - 2017-06-01 11:22 - vsvecova**

- Related to action #15134: [sle][x11regressions][qam]test fails many times in evolution\_meeting\_pop/imap (unreliable) added

**#6 - 2017-06-01 11:22 - vsvecova**

- Related to action #18266: [qam][x11regressions] test fails in evolution\_mail\_\* added

**#7 - 2017-06-01 11:22 - vsvecova**

- Related to action #19320: [qam] test fails in evolution\_mail\_imap added

**#8 - 2017-06-01 11:25 - vsvecova**

- Status changed from New to In Progress

I have identified 3 other issues with similar or identical underlying cause and listed them as related tasks.

I also contacted [qkzhu](#), who is assigned on two of these issues, to sync with him about our progress, in order to avoid duplicating work.

**#9 - 2017-06-27 09:05 - vsvecova**

- Assignee changed from vsvecova to pcervinka

Reassigning to Petr Cervinka, as discussed with Martin Pluskal.

**#10 - 2017-07-28 11:45 - pcervinka**

- Status changed from In Progress to Resolved

Resolved in [#19320](#).