

## openQA Tests - action #13874

action # 14068 (Resolved): [tools] Gather more system information and logs in case of boot/reboot times out

### [Build 2141] test reboot\_gnome fails in reboot, should press "esc" to show details

2016-09-23 06:12 - okurz

<b>Status:</b> Resolved	<b>Start date:</b> 2016-09-23
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b> mkravec	<b>% Done:</b> 0%
<b>Category:</b> Enhancement to existing tests	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Difficulty:</b>	
<b>Description</b>	
<b>Observation</b>	
openQA test in scenario sle-12-SP2-Server-DVD-aarch64-lvm@aarch64 fails in <a href="http://openqa.suse.de/tests/588123#step/reboot_gnome/13">http://openqa.suse.de/tests/588123#step/reboot_gnome/13</a> with Failed needles: ['displaymanager-20140621', 'displaymanager-20160502', 'displaymanager-20160506', 'displaymanager-sles4sap-nousers-20160513', 'text-logged-in-root-20151204', 'text-logged-in-root-kgraft-20160727', 'text-logged-in-root-kgraft-20160728', 'text-logged-in-root-kgraft-ltp-20160727', 'text-logged-in-root-other-font-20151205', 'text-logged-in-root-ssh-20160508', 'text-login-20140219', 'text-login-20160416', 'tty2-selected-20151201', 'tty2-selected-20160508']	
<b>Reproducible</b>	
Fails since (at least) Build 2141 (current job)	
<b>Expected result</b>	
Last good: <a href="#">2137</a> (or more recent)	
<b>suggestion</b>	
as in "first_boot" we should try to debug what's the problem, e.g. press esc to let the splash screen go away. Probably first_boot and reboot_gnome need to share more common code, e.g. both call "wait_boot"	
<b>Further details</b>	
Always latest result in this scenario: <a href="#">latest</a>	
<b>Related issues:</b>	
Related to openQA Tests - action #12758: Reboot gnome scenario fails	<b>Resolved</b> <b>2016-07-19</b>

## History

### #1 - 2016-11-09 08:44 - maritawerner

- Related to action #12758: Reboot gnome scenario fails added

### #2 - 2017-01-06 09:44 - mkravec

- Status changed from New to In Progress

Resolved by:

esc:

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/commit/16ee214011a0e7f1f58c9242a488886e58f3665>

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/commit/f59f3dc646d0237f29b82a52099cf0e8b8ca2288>

plymouth=0 linuxrc.debug=trace

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/commit/640db329b926e09466808a592a0d89cb0d4ee462>

drives and memory export:

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/commit/ec145a9be2aac46be1400cc31cefe6e407281c02>  
<https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/2286>

**#3 - 2017-01-06 09:44 - mkravec**

- Assignee set to mkravec

**#4 - 2017-01-06 10:33 - okurz**

- Status changed from *In Progress* to *Resolved*

- Parent task set to #14068

the commits you referenced are only changing first\_boot but my change in <https://github.com/os-autoinst/os-autoinst-distri-opensuse/commit/4ad89cd94ab167c9159e0dd82941ce69469e430e> applied the same for reboot\_gnome. IMHO just set ticket to resolved, rest can be done in what I set to be the new parent task which is [#14068](#). Please open again if you disagree.