

## openQA Project - action #12092

### [tools][dashboard][Feature] - make openQA show when a bug is marked as "RESOLVED FIXED" but still in the product

2016-05-23 15:49 - dgutu

<b>Status:</b> Resolved	<b>Start date:</b> 2017-11-18
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b> dheidler	<b>% Done:</b> 100%
<b>Category:</b> Feature requests	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> Done	
<b>Difficulty:</b>	
<b>Description</b> Idea came on to Richard on openQA hackaton: Make openQA show when a bug is marked as "RESOLVED FIXED" but still in the product	
<b>Acceptance Criteria</b> <ul style="list-style-type: none"><li>The Bug icons on the test result matrix page should indicate the status (open/closed) of the bug</li></ul> Optional: <ul style="list-style-type: none"><li>More detailed status indicator</li><li>Mouseover box with more details about the bug</li></ul>	
<b>Subtasks:</b> action # 27883: [tools] Deploy bug fetcher on proper VM <span style="float: right;"><b>Resolved</b></span>	
<b>Related issues:</b> Related to openQA Project - action #10188: [tools][dashboard]Tracking open bu... <span style="float: right;"><b>Resolved</b>    2016-01-12</span>	

## History

#1 - 2016-05-24 10:26 - dgutu

## User story

When a failed test in openQA has a reference to opened bug we would like to know if the status of the bug changed from open to resolved for example.

## Proposal

- Maybe we can change to color of the bug, so the reviewer pay attention and check if the bug is really fixed.

#2 - 2016-05-30 07:04 - coolo

- Category changed from 124 to 140

this requires openQA to have an understanding what bugs are beside just a string that matches a regexp. But what you describe can (and IMO should) be implemented in the external review script. openQA should provide the info about the currently happening bugs (as in the test review comments) and bugzilla provides the state of it. Having an external tool that combines them and spits out that comment either for a reviewer to read (and possibly fix either side) or for all to read into the group overview.

OBS implements some kind of issue tracker and knowing how many code is required and how many problems we had to solve to get this going I sure would like to see a really good business case on how much time this saves us.

Especially taking that a resolved bug does not mean the next build will not have this problem - RESOLVED means basically nothing to QA, until the bug is gone and should be VERIFIED. So yes, if you care for verifying bugs, you want an entity to have an overview of all databases. But I disagree that this entity should be openQA.

#3 - 2016-09-13 14:16 - okurz

- Related to action #10188: [tools][dashboard]Tracking open bugs based on product added

#5 - 2016-09-13 21:06 - okurz

- Assignee set to dheidler

"openqa\_review" can read bugzilla issue status, subject and assignee since [https://github.com/okurz/openqa\\_review/pull/8](https://github.com/okurz/openqa_review/pull/8)  
[https://w3.nue.suse.com/~okurz/openqa\\_suse\\_de\\_status.html](https://w3.nue.suse.com/~okurz/openqa_suse_de_status.html) shows the status for each bugref (as well as progress issues) so it got pretty easy to track which bugs are RESOLVED FIXED but still in the product.

Next step:

- Customized reports based on that data, e.g.
  - all RESOLVED bugs but tests still fail
  - tests that fail but nobody cares about the bugs (e.g. "NEW" bugs for existing product issues)
  - bugs without assignees (or no personal assignees, only mailing lists)

**#6 - 2016-09-22 14:36 - dheidler**

[https://github.com/okurz/openqa\\_review/pull/26](https://github.com/okurz/openqa_review/pull/26)

openqa\_review can now filter for closed bugs that are still in the product.

**#7 - 2016-09-26 11:11 - dheidler**

- Status changed from New to In Progress

**#8 - 2016-09-26 11:12 - dheidler**

- Status changed from In Progress to Resolved

- % Done changed from 0 to 100

**#9 - 2016-09-26 11:45 - okurz**

- Status changed from Resolved to In Progress

unfortunately it's not. "openqa-review" is a good approach but it's not openQA. Eventually openQA should be able to do this. Maybe start with the discussed openqa-review plugin for openQA.

**#10 - 2017-03-14 11:02 - RBrownSUSE**

- Subject changed from [Feature] - make openQA show when a bug is marked as "RESOLVED FIXED" but still in the product to [tools][Feature] - make openQA show when a bug is marked as "RESOLVED FIXED" but still in the product

**#11 - 2017-03-17 13:59 - RBrownSUSE**

- % Done changed from 100 to 40

While the openqa-review feature is nice, we really need the icons on the matrix view to also show the status of the bug in bugzilla. Its particularly important to identify bugs which Bugzilla reports as closed but are still present in the product - These should probably be flagged with a red bug icon or something similar.

**#12 - 2017-03-27 15:59 - RBrownSUSE**

- Subject changed from [tools][Feature] - make openQA show when a bug is marked as "RESOLVED FIXED" but still in the product to [tools][dashboard][Feature] - make openQA show when a bug is marked as "RESOLVED FIXED" but still in the product

**#13 - 2017-04-09 20:11 - okurz**

[dheidler](#): please extend the ticket with acceptance criteria

**#14 - 2017-04-19 14:38 - dheidler**

- Description updated

**#15 - 2017-07-25 12:50 - dheidler**

- % Done changed from 40 to 90

<https://github.com/os-autoinst/openQA/pull/1292>

<https://github.com/os-autoinst/openQA/pull/1376>

<https://github.com/os-autoinst/openQA/pull/1400>

(all PRs already merged)

[https://github.com/asdl12/openqa\\_bugfetcher](https://github.com/asdl12/openqa_bugfetcher)

(--> [https://build.opensuse.org/package/show/home:dheidler/openqa\\_bugfetcher](https://build.opensuse.org/package/show/home:dheidler/openqa_bugfetcher))

**#16 - 2017-07-25 13:38 - dheidler**

- % Done changed from 90 to 100

<https://build.opensuse.org/request/show/512515>

**#17 - 2017-09-20 07:43 - okurz**

The feature works great. We also have the documentation updated. What I suggest to do is to make sure the script that updates the bugrefs is not just running on dheidler's hidden workstation and better documented *and* also for o3.

**#18 - 2017-09-22 10:39 - dheidler**

[okurz](#):

For o3 we need to find a solution how to deal with private bugs.

We could report them to o3 as non-existing. But that would result in a wrong bug status info in the o3 db.

Or we could use a bugzilla account with access to private bugs and let it return everything. Bug this could leak private data so I would prefer the 1st solution.

**#19 - 2017-09-27 09:17 - dheidler**

I created a new bugzilla account (o3bugfetcher) without employ status to fetch o3 bugs.

I updated openqa\_bugfetcher so that it will skip the bugs that it can't access.

That means, that it will try to fetch that bugs again at every cron-call.

To avoid it DOSing bugzilla I only run the o3 bugfetcher every 10 hours - not every 10 minutes like osd bugfetcher.

**#20 - 2017-11-18 06:46 - coolo**

- Target version set to Ready

**#21 - 2018-02-26 11:15 - coolo**

- Status changed from In Progress to Resolved

I claim this is resolved

**#22 - 2018-02-26 11:16 - szarate**

- Target version changed from Ready to Done