

openQA Infrastructure - action #114484

Failed service "transactional-update.service" on openqaworker4

2022-07-21 14:21 - okurz

Status:	Resolved	Start date:	2022-07-21
Priority:	Normal	Due date:	
Assignee:	okurz	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	Ready		

Description

Observation

```
Jul 21 00:16:09 openqaworker4 transactional-update[4337]: Continue? [y/n/v/...? shows all options]
(y): y
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache glibc-2.31-150300.31.2.x86_64.r
pm (1/22), 1.7 MiB (6.2 MiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache glibc-extra-2.31-150300.31.2.x8
6_64.rpm (2/22), 64.1 KiB (27.7 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache rsyslog-8.2106.0-150400.5.3.1.x
86_64.rpm (3/22), 715.6 KiB (2.5 MiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache nscd-2.31-150300.31.2.x86_64.rp
m (4/22), 122.3 KiB (160.5 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache logrotate-3.18.1-150400.3.7.1.x
86_64.rpm (5/22), 82.6 KiB (155.1 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache libvirglrenderer1-0.9.1-150400.
3.3.1.x86_64.rpm (6/22), 184.5 KiB (478.4 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache libcrypt1-4.4.15-150300.4.4.3.x
86_64.rpm (7/22), 104.7 KiB (259.0 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache glibc-locale-base-2.31-150300.3
1.2.x86_64.rpm (8/22), 1.5 MiB (11.2 MiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache glibc-lang-2.31-150300.31.2.noa
rch.rpm (9/22), 683.8 KiB (4.0 MiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache cifs-utils-6.15-150400.3.6.1.x8
6_64.rpm (10/22), 100.4 KiB (214.3 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache libxcrypt-devel-4.4.15-150300.4
.4.3.x86_64.rpm (11/22), 32.4 KiB (31.2 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache glibc-locale-2.31-150300.31.2.x
86_64.rpm (12/22), 11.8 MiB (208.8 MiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache glibc-devel-2.31-150300.31.2.x8
6_64.rpm (13/22), 594.6 KiB (2.5 MiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: In cache perl-Inline-Python-0.56-lp154.3
.10.x86_64.rpm (14/22), 58.3 KiB (127.0 KiB unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: Retrieving package os-autoinst-devel-4.6
.1657641990.a8ee593-lp154.1312.1.x86_64 (15/22), 125.2 KiB (0 B unpacked)
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: Retrieving: os-autoinst-devel-4.6.165764
1990.a8ee593-lp154.1312.1.x86_64.rpm [not found]
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: File './x86_64/os-autoinst-devel-4.6.165
7641990.a8ee593-lp154.1312.1.x86_64.rpm' not found on medium 'https://download.opensuse.org/reposi
tories/devel:/openQA/openSUSE_Leap_15.4/'
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: Abort, retry, ignore? [a/r/i/...? shows
all options] (a): a
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: Problem occurred during or after install
ation or removal of packages:
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: Installation has been aborted as directe
d.
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: Please see the above error message for a
hint.
Jul 21 00:16:10 openqaworker4 transactional-update[4337]: 2022-07-21 00:16:10 Application returned
with exit status 8.
Jul 21 00:16:18 openqaworker4 transactional-update[3311]: ERROR: zypper up on /.snapshots/46/snaps
hot failed with exit code 8!
Jul 21 00:16:18 openqaworker4 transactional-update[3311]: Use '--interactive' for manual problem r
```

esolution.

```
Jul 21 00:16:18 openqaworker4 transactional-update[3311]: Removing snapshot #46...
Jul 21 00:16:18 openqaworker4 transactional-update[5324]: 2022-07-21 00:16:18 tukit 3.6.2 started
Jul 21 00:16:18 openqaworker4 transactional-update[5324]: 2022-07-21 00:16:18 Options: abort 46
Jul 21 00:16:19 openqaworker4 transactional-update[5324]: 2022-07-21 00:16:19 Discarding snapshot
46.
Jul 21 00:16:19 openqaworker4 transactional-update[5324]: 2022-07-21 00:16:19 Transaction complete
d.
Jul 21 00:16:19 openqaworker4 transactional-update[3311]: transactional-update finished
Jul 21 00:16:19 openqaworker4 systemd[1]: transactional-update.service: Main process exited, code=
exited, status=1
```

over the past days. Doesn't look like it would fix itself. But maybe it's something we can fix by removing os-autoinst-devel, same as we did for other hosts, see [#111863](#)

History

#1 - 2022-07-21 14:21 - okurz

- Assignee set to okurz

#2 - 2022-07-21 14:27 - okurz

- Tags set to reactive work

- Status changed from New to Feedback

I did `zypper rm -u os-autoinst-devel && zypper ref && zypper dup --no-recommends` and the situation looks cleaner now. No failed service right now. Should monitor what the transactional-update service says over the following days.

#3 - 2022-07-22 13:44 - okurz

- Status changed from Feedback to Resolved

looks good for now, let's assume it's ok.