Status: Closed
Priority: Urgent
Assignee: SUSE-IT
Category: Core services and infra
Target version:

Description
I got the following warning last night:

Betreff: Delayed Mail (still being retried)
Datum: Samstag, 16. April 2022, 22:26:26 CEST
Von: Mail Delivery System <MAILER-DAEMON@suse.de>
An: opensuse@cblotz.de

This is the mail system at host mx2.suse.de.
####################################################################
# THIS IS A WARNING ONLY. YOU DO NOT NEED TO RESEND YOUR MESSAGE. #
####################################################################
Your message could not be delivered for more than 6 hour(s).
It will be retried until it is 1 day(s) old.

For further assistance, please send mail to postmaster.

If you do so, please include this problem report. You can
delete your own text from the attached returned message.

The mail system
<ddemaio@imap.suse.de> (expanded from <ddemaio@suse.de>): host
mx2.suse.de[149.44.160.157] said: 452 4.3.1 Insufficient system storage
(in reply to MAIL FROM command)

Note: It will be retried until it is 1 day(s) old. means that the queue lifetime is quite short, and you'll loose mails very soon :/

History
#1 - 2022-04-17 12:54 - okurz
- Category set to Core services and infra
- Priority changed from Normal to High

also mentioned in
https://suse.slack.com/archives/C029APBKLGK/p1650090132382219
Reported internally in https://sd.suse.com/servicedesk/customer/portal/1/SD-83745 (private)

#2 - 2022-04-17 12:54 - okurz
- Private changed from Yes to No

#3 - 2022-04-17 13:16 - okurz
- Priority changed from High to Urgent

I just observed the problem myself in a gitlab CI pipeline that tries to send emails, internal link
https://gitlab.suse.de/openqa/openqa-review/-/jobs/932271#L4553

#4 - 2022-06-09 11:23 - crameleon
Current disk usage is < 50%, maybe this is no longer an issue.
Well, a ticket marked "urgent" that is two months old is probably no longer relevant in one way or another ;-)  

Jokes aside - this seems to be fixed, so I'll close the ticket.

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crameleon wrote:

Current disk usage is < 50%, maybe this is no longer an issue.

As you have access to mail2.suse.de, I guess you work for SUSE :-)

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our internal RCA for this old issue is at https://confluence.suse.com/display/RCA/EngInfra+20220415+-+suse.de+email+issue

related:
https://www.reddit.com/r/openSUSE/comments/u5ryhc/created_an_account_on_opensuse_forum_but_not/
https://www.reddit.com/r/openSUSE/comments/u4qiyp/cant_register_for_opensuse_obsfotums/