openQA Project - action #10672

action # 10148 (Resolved): better notification and user feedback

notifications about new review comments available

2016-02-09 13:59 - okurz

Status:	Resolved		**Start date:**	2016-02-09
Priority:	Normal		**Due date:**	
Assignee:	dheidler		**% Done:**	0%
Category:	Feature requests		**Estimated time:**	0.00 hour
Target version:	Milestone 5			
Difficulty:				

Description

user story

As a release manager I want to get informed about new "review comments" available not to poll the web interface

acceptance criteria

- A user can subscribe to an email notification (e.g. a mailing list)
- Every new comment on openQA triggers an email
- optional: Emit notifications via IRC, too
- optional: Allow user to (auto-)subscribe to new comments in the same context when adding a comment

further notes

This requirement was raised by fcrozat

Related issues:

Related to openQA Project - action #15086: AMQP Message Plugin	**Resolved**	**2016-11-28**
Copied to openQA Project - action #16274: email notifications about new revie...	**New**	**2016-02-09**
Copied to openQA Project - action #16276: notifications about failed and unre...	**Resolved**	**2016-02-09**

History

#1 - 2016-05-31 07:26 - okurz

related to this I proposed an email digest sent periodically, see email on openqa@suse.de from 2016-05-31

#2 - 2016-09-08 10:54 - mkittler

- Status changed from New to In Progress

#3 - 2016-09-12 07:45 - mkittler

- Assignee set to mkittler

#5 - 2016-09-13 13:08 - mkittler

- Description updated

#6 - 2016-11-29 09:08 - mkittler

- Related to action #15086: AMQP Message Plugin added

#7 - 2016-12-05 15:56 - mkittler

- Assignee deleted (mkittler)

#8 - 2017-01-10 16:43 - okurz

- Subject changed from email notification about new review comments available to notifications about new review comments available

- Category set to 140

With [#15086](#) and the corresponding setup of a bot on There is "hermes" now, a friendly bot that can listen on all job and comment events on osd. In [#qa-review](irc://chat.freenode.net/qa-review) room he will inform about all job group comments, e.g. review comments. The amqp-irc bridge currently runs on kazhua as root in a screen sesison. The implementation and config is in https://github.com/asdil12/suse_msg. The config specifically is in https://github.com/asdil12/suse_msg/blob/master/suse_msg/consume.py#L19 and following. Feel free to submit pull requests to update the config.

Next steps are:

- provide a tool with more logic that can find "failed unreviewed jobs", e.g. subscribe to job events, look for failed jobs, query openQA api for this job if there is any comment on the job, if not, publish a new event to be picked up by the amqp-irc bridge
- amqp-email bridge

#9 - 2017-01-17 16:53 - okurz

- Target version set to Milestone 5

#10 - 2017-01-24 11:23 - mkittler

Should I update the acceptance criteria since we decided to focus on IRC rather than e-mail?

#11 - 2017-01-27 07:16 - okurz

- Copied to action #16274: email notifications about new review comments available added

#12 - 2017-01-27 07:23 - okurz

- Copied to action #16276: notifications about failed and unreviewed jobs added

#13 - 2017-01-27 07:24 - okurz

- Status changed from In Progress to Resolved

- Assignee set to dheidler

Created two followup tickets [#16274](#) and [#16276](#) and closed this one as the original goal is reached.