

## openSUSE admin - tickets #105518

Since today <https://progress.opensuse.org/projects/qa/wiki/Tools> fails to load (or takes very long), unlike <https://progress.opensuse.org/projects/qa/wiki>

2022-01-26 13:16 - okurz

|   |             |                        |            |
|---|-------------|------------------------|------------|
| <b>Status:</b>  | Resolved    | <b>Start date:</b>     | 2022-01-26 |
| <b>Priority:</b>  | High        | <b>Due date:</b>       |            |
| <b>Assignee:</b>  | bmwiedemann | <b>% Done:</b>         | 100%       |
| <b>Category:</b>  | Redmine     | <b>Estimated time:</b> | 0.00 hour  |
| <b>Target version:</b>  |             |                        |            |
| <b>Description</b>  |             |                        |            |
| Hi, since today <a href="https://progress.opensuse.org/projects/qa/wiki/Tools">https://progress.opensuse.org/projects/qa/wiki/Tools</a> fails to load (or takes very long), unlike <a href="https://progress.opensuse.org/projects/qa/wiki">https://progress.opensuse.org/projects/qa/wiki</a> . I am not aware of anything special that we included on the page except for changing simple text that could explain such behaviour. |             |                        |            |
| In contrast curl <a href="https://progress.opensuse.org/projects/qa/wiki/Tools.json">https://progress.opensuse.org/projects/qa/wiki/Tools.json</a> works very snappy, 0.3s for me.  |             |                        |            |

### History

#### #1 - 2022-01-26 13:16 - okurz

- Private changed from Yes to No

#### #2 - 2022-01-26 13:23 - okurz

- Description updated

#### #3 - 2022-01-26 13:32 - bmwiedemann

I found these related log entries:

```
==> /var/log/nginx/redmine.error.log <==  
2022/01/26 13:26:40 [error] 1366#1366: *2671483 upstream timed out (110: Connection timed out) while reading response header from upstream,  
client: 2a02:...:7812, server: progress.opensuse.org, request: "GET /projects/qa/wiki/Tools HTTP/1.1", upstream: "  
http://127.0.0.1:3000/projects/qa/wiki/Tools", host: "progress.opensuse.org", referer: "https://progress.opensuse.org/issues/105518"
```

```
==> /var/log/nginx/redmine.access.log <==  
2a02:...:7812 - - [26/Jan/2022:13:29:45 +0000] "GET /projects/qa/wiki/Tools HTTP/1.1" 504 494 "https://progress.opensuse.org/issues/105518"  
"Mozilla/5.0 (X11; Linux x86_64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/97.0.4692.71 Safari/537.36"
```

#### #4 - 2022-01-26 14:23 - okurz

So nginx says that redmine timed out, right. I logged in to progress.i.o.o myself and checked /opt/redmine/log/production.log . I would have expected many messages and also something related to that but there is not much traffic in this

#### #5 - 2022-01-26 16:30 - bmwiedemann

- Status changed from New to Resolved

- Assignee set to bmwiedemann

- % Done changed from 0 to 100

Seems to be back working after a power-cycle of the progress VM.

Maybe it did not like the hot-add + hot-remove of yesterday.