

openQA Tests - action #104358

[sle][migration][sle15sp4]test fails in check_upgraded_service - desktop can not show after input password

2021-12-27 01:54 - coolgw

Status:	In Progress	Start date:	2021-12-27
Priority:	Normal	Due date:	
Assignee:	coolgw	% Done:	0%
Category:	Bugs in existing tests	Estimated time:	12.00 hours
Target version:			
Difficulty:			
Description			
Observation			
openQA test in scenario sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-offline_sles12sp4_ltss_pssc_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 fails in check_upgraded_service			
Test suite description			
Reproducible			
Fails since (at least) Build 77.1			
Expected result			
Last good: 74.1 (or more recent)			
Further details			
Always latest result in this scenario: latest			

History

#1 - 2021-12-27 09:21 - coolgw

try runs with double memory:

```
susetest:/home # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 7900515 _GROUP=0 --skip-download QEMURAM=2048
```

Created job #7912151:

```
sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build77.1-offline_sles12sp4_ltss_pssc_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> http://openqa.suse.de/t7912151
```

susetest:/home #

```
susetest:/home # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 7900515 _GROUP=0 --skip-download QEMURAM=2048
```

Created job #7912152:

```
sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build77.1-offline_sles12sp4_ltss_pssc_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> http://openqa.suse.de/t7912152
```

susetest:/home #

```
susetest:/home # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 7900515 _GROUP=0 --skip-download QEMURAM=2048
```

Created job #7912153:

```
sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build77.1-offline_sles12sp4_ltss_pssc_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> http://openqa.suse.de/t7912153
```

susetest:/home #

```
susetest:/home # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 7900515 _GROUP=0 --skip-download QEMURAM=2048
```

Created job #7912155:

```
sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build77.1-offline_sles12sp4_ltss_pssc_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> http://openqa.suse.de/t7912155
```

#2 - 2021-12-28 06:09 - coolgw

myclone <https://openqa.suse.de/tests/7911947> desktop_not_show 10 QEMURAM=2048

Created job #7915974:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915974>

Created job #7915975:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915975>

Created job #7915976:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915976>

Created job #7915977:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915977>

Created job #7915978:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915978>

Created job #7915979:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915979>

Created job #7915980:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915980>

Created job #7915982:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915982>

Created job #7915983:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915983>

Created job #7915984:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build78.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <https://openqa.suse.de/t7915984>

#3 - 2021-12-28 08:07 - leli

- Estimated time set to 12.00 h

#4 - 2021-12-28 10:21 - coolgw

https://openqa.suse.de/tests/overview?build=desktop_not_show_investigation

#5 - 2021-12-29 00:49 - coolgw

another two failed show after increase memory

https://openqa.suse.de/tests/7915974#step/check_upgraded_service/56

https://openqa.suse.de/tests/7915975#step/check_upgraded_service/55

#6 - 2022-01-05 06:28 - coolgw

- Status changed from New to In Progress

#7 - 2022-01-22 00:04 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full

<https://openqa.suse.de/tests/8001462>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The bugref in the openQA scenario is removed or replaced, e.g. label:wontfix:boo1234

#8 - 2022-01-25 09:38 - coolgw

Add debug code:

susetest:~ # openqa-clone-custom-git-refspec <https://github.com/coolgw/os-autoinst-distri-opensuse/tree/2022-01-20-uploadlog>

<http://openqa.suse.de/tests/7954877> MAX_JOB_TIME=61600

Created job #8025671:

sle-15-SP4-Regression-on-Migration-from-SLE12-SPx-s390x-Build79.1-offline_sles12sp4_ltss_pscd_sdk-asm-contm-lgm-tcm-wsm_all_full@s390x-kvm-sle12 -> <http://openqa.suse.de/t8025671>

#9 - 2022-01-26 12:31 - coolgw

for latest build we encounter log in issue, try enlarge memory

```
susetest:~ # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 8033433 _GROUP=0 --skip-download QEMURAM=2048  
Created job #8034739: sle-15-SP4-Migration-from-SLE12-SPx-s390x-Build88.4-offline_sles12sp4_ltss_media_lp_def_full@s390x-kvm-sle15 -> http://openqa.suse.de/t8034739  
susetest:~ # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 8033433 _GROUP=0 --skip-download QEMURAM=2048  
Created job #8034740: sle-15-SP4-Migration-from-SLE12-SPx-s390x-Build88.4-offline_sles12sp4_ltss_media_lp_def_full@s390x-kvm-sle15 -> http://openqa.suse.de/t8034740  
susetest:~ #
```

#10 - 2022-01-27 00:05 - coolgw

```
susetest:~ # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 8033433 _GROUP=0 --skip-download QEMURAM=2048 MAX_JOB_TIME=61600  
Created job #8037651: sle-15-SP4-Migration-from-SLE12-SPx-s390x-Build88.4-offline_sles12sp4_ltss_media_lp_def_full@s390x-kvm-sle15 -> http://openqa.suse.de/t8037651  
susetest:~ # /usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 8033433 _GROUP=0 --skip-download QEMURAM=2048 MAX_JOB_TIME=61600  
Created job #8037652: sle-15-SP4-Migration-from-SLE12-SPx-s390x-Build88.4-offline_sles12sp4_ltss_media_lp_def_full@s390x-kvm-sle15 -> http://openqa.suse.de/t8037652
```

#11 - 2022-02-18 00:01 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: online_sles15sp2_ltss_pscs_basesys-srv-desk-dev-contm-lgm-tsm-wsm_all_full_x11
<https://openqa.suse.de/tests/8177800>

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The bugref in the openQA scenario is removed or replaced, e.g. label:wontfix:boo1234

#12 - 2022-03-25 01:57 - coolgw

Try use enlarge VNC_STALL_THRESHOLD to avoid vnc reconnect due to timeout

```
/usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 8386942 --skip-download \
```

```
VNC_STALL_THRESHOLD=16
```

```
Created job #8388528:
```

```
sle-15-SP4-Migration-from-SLE12-SPx-s390x-Build116.4-offline_sles12sp3_ltss_pscs_asmm-lgm_all_full@s390x-kvm-sle15 ->
```

```
http://openqa.suse.de/t8388528
```

#13 - 2022-03-25 01:59 - coolgw

```
/usr/share/openqa/script/clone_job.pl --from http://openqa.suse.de --host http://openqa.suse.de 8386942 --skip-download \
```

```
VNC_STALL_THRESHOLD=16
```

```
Created job #8388533:
```

```
sle-15-SP4-Migration-from-SLE12-SPx-s390x-Build116.4-offline_sles12sp3_ltss_pscs_asmm-lgm_all_full@s390x-kvm-sle15 ->
```

```
http://openqa.suse.de/t8388533
```

#14 - 2022-04-08 02:50 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: offline_sles12sp4_ltss_media_sdk-asmm-contm-lgm-tcm-wsm-pcm_all_full_console
https://openqa.suse.de/tests/8459077#step/kdump_and_crash/1

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The bugref in the openQA scenario is removed or replaced, e.g. label:wontfix:boo1234

Expect the next reminder at the earliest in 28 days if nothing changes in this ticket.

#15 - 2022-05-10 00:56 - openqa_review

This is an autogenerated message for openQA integration by the openqa_review script:

This bug is still referenced in a failing openQA test: offline_sles12sp3_ltss_pscs_sdk-asmm-contm-lgm-tcm-wsm-pcm_all_full_x11
https://openqa.suse.de/tests/8710135#step/check_upgraded_service/1

To prevent further reminder comments one of the following options should be followed:

1. The test scenario is fixed by applying the bug fix to the tested product or the test is adjusted
2. The openQA job group is moved to "Released" or "EOL" (End-of-Life)
3. The bugref in the openQA scenario is removed or replaced, e.g. label:wontfix:boo1234

Expect the next reminder at the earliest in 56 days if nothing changes in this ticket.