

## openQA Infrastructure - action #104347

### Lost salt connection from some hosts in OSD infrastructure due to no route to host "salt"

2021-12-26 13:41 - okurz

<b>Status:</b>	Resolved	<b>Start date:</b>	2021-12-26
<b>Priority:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>	okurz	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Ready		

#### Description

#### Observation

Trying to access some hosts within the OSD infrastructure revealed that they are unable to reach the salt master over the host alias "salt", observed on openqaworker5 and monitor.qa. E.g. on monitor.qa journalctl -u salt-minion shows:

```
-- Logs begin at Thu 2021-12-23 04:57:04 CET, end at Sun 2021-12-26 14:38:54 CET. --
Dec 23 04:57:07 openqa-monitor salt-minion[2735]: [ERROR ] DNS lookup or connection check of 'salt' failed.
Dec 23 04:57:07 openqa-monitor salt-minion[2735]: [ERROR ] Master hostname: 'salt' not found or not responsive. Retrying in 30 seconds
Dec 23 04:57:37 openqa-monitor salt-minion[2735]: [ERROR ] DNS lookup or connection check of 'salt' failed.
Dec 23 04:57:37 openqa-monitor salt-minion[2735]: [ERROR ] Master hostname: 'salt' not found or not responsive. Retrying in 30 seconds
...
```

#### History

##### #1 - 2021-12-26 13:49 - okurz

- Due date set to 2022-01-28
- Status changed from In Progress to Feedback
- Priority changed from Normal to Low

I manually patched the two mentioned hosts openqaworker5 and monitor.qa with an entry in /etc/hosts:

```
10.160.0.207 salt salt.openqa.suse.de
```

And created

[https://gitlab.suse.de/openqa/salt-states-openqa/-/merge\\_requests/635](https://gitlab.suse.de/openqa/salt-states-openqa/-/merge_requests/635)

for better instructions

##### #2 - 2022-01-14 07:39 - okurz

- Due date deleted (2022-01-28)
- Status changed from Feedback to Resolved