

openQA Tests - action #101042

[qe-core] test fails in thunderbird_imap - user interface change requiring test adjustments

2021-10-15 12:54 - vsvecova

Status: Blocked	Start date: 2021-10-15
Priority: High	Due date:
Assignee: dzedro	% Done: 0%
Category: Bugs in existing tests	Estimated time: 0.00 hour
Target version:	
Difficulty:	

Description
Welcome screen has changed both in design and functionality.

Observation
openQA test in scenario sle-15-SP2-Desktop-DVD-Updates-x86_64-qam-mail-thunderbird@64bit fails in [thunderbird_imap](#)

Test suite description
Testsuite maintained at <https://gitlab.suse.de/qa-maintenance/qam-openqa.yml>.

Reproducible
Fails since (at least) Build [20211014-2](#)

Expected result
Last good: [20211014-1](#) (or more recent)

Further details
Always latest result in this scenario: [latest](#)

History

#1 - 2021-10-15 12:55 - dzedro

- Status changed from New to In Progress

#2 - 2021-10-19 12:09 - dzedro

I edited the UI changes, but there is some auth issue, despite via doveadm looks all correct.

```
# doveadm auth login admin password123
passdb: admin auth succeeded
extra fields:
  user=admin
```

```
userdb extra fields:
  admin
  system_groups_user=admin
  uid=1001
  gid=100
  home=/home/admin
  auth_mech=PLAIN
```

```
# systemctl status dovecot.service
Oct 19 09:33:00 susetest auth[7278]: gkr-pam: error looking up user information
Oct 19 09:33:00 susetest auth[7278]: pam_unix(dovecot:auth): check pass; user unknown
Oct 19 09:33:00 susetest auth[7278]: pam_unix(dovecot:auth): authentication failure; logname= uid=0 euid=0 tty
=dovecot ruser=admin@localhost rhost=127.0.0.1
```

```

with debug enabled
Oct 19 08:07:33 susetest dovecot[5681]: auth: Debug: auth client connected (pid=5727)
Oct 19 08:07:33 susetest dovecot[5681]: auth: Debug: client in: AUTH      1      PLAIN      service=imap
      secured      session=upKwgbPOjIx/AAAB      lip=127.0.0.1      rip=127.0.0.1      lport=143
      rport=35980
Oct 19 08:07:33 susetest dovecot[5681]: auth: Debug: client passdb out: CONT      1
Oct 19 08:07:33 susetest dovecot[5681]: auth: Debug: client in: CONT<hidden>
Oct 19 08:07:33 susetest dovecot[5681]: auth: Debug: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Perform
ming passdb lookup
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: Loading modules from directory: /usr/lib64/d
ovecot/modules/auth
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: Module loaded: /usr/lib64/dovecot/modules/au
th/lib20_auth_var_expand_crypt.so
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: Module loaded: /usr/lib64/dovecot/modules/au
th/libdriver_mysql.so
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: Module loaded: /usr/lib64/dovecot/modules/au
th/libdriver_pgsql.so
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: Module loaded: /usr/lib64/dovecot/modules/au
th/libdriver_sqlite.so
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): Se
rver accepted connection (fd=13)
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): Se
nding version handshake
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<1>: Handling PASSV request
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<1>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Performing passdb lookup
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<1>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): lookup service=dovecot
Oct 19 08:07:33 susetest auth[5728]: gkr-pam: error looking up user information
Oct 19 08:07:33 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<1>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): #1/1 style=1 msg=Password:
Oct 19 08:07:33 susetest auth[5728]: pam_unix(dovecot:auth): check pass; user unknown
Oct 19 08:07:33 susetest auth[5728]: pam_unix(dovecot:auth): authentication failure; logname= uid=0 euid=0 tty
=dovecot ruser=admin@localhost rhost=127.0.0.1
Oct 19 08:07:35 susetest dovecot[5681]: auth-worker(5728): conn unix:auth-worker (pid=5710,uid=460): auth-work
er<1>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): unknown user
Oct 19 08:07:35 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<1>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Finished passdb lookup
Oct 19 08:07:35 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<1>: Finished: user_unknown
Oct 19 08:07:35 susetest dovecot[5681]: auth: Debug: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Finish
ed passdb lookup
Oct 19 08:07:35 susetest dovecot[5681]: auth: Debug: auth(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Auth
request finished
Oct 19 08:07:37 susetest dovecot[5681]: auth: Debug: client passdb out: FAIL      1      user=admin@localh
ost
Oct 19 08:07:37 susetest dovecot[5681]: auth: Debug: client in: AUTH      2      LOGIN      service=imap
      secured      session=upKwgbPOjIx/AAAB      lip=127.0.0.1      rip=127.0.0.1      lport=143
      rport=35980
Oct 19 08:07:41 susetest dovecot[5681]: auth: Debug: client passdb out: CONT      2      VXNlcm5hbWU6
Oct 19 08:07:41 susetest dovecot[5681]: auth: Debug: client in: CONT<hidden>
Oct 19 08:07:41 susetest dovecot[5681]: auth: Debug: client passdb out: CONT      2      UGFzc3dvcmQ6
Oct 19 08:07:41 susetest auth[5728]: gkr-pam: error looking up user information
Oct 19 08:07:41 susetest auth[5728]: pam_unix(dovecot:auth): check pass; user unknown
Oct 19 08:07:41 susetest auth[5728]: pam_unix(dovecot:auth): authentication failure; logname= uid=0 euid=0 tty
=dovecot ruser=admin@localhost rhost=127.0.0.1
Oct 19 08:07:41 susetest dovecot[5681]: auth: Debug: client in: CONT<hidden>
Oct 19 08:07:41 susetest dovecot[5681]: auth: Debug: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Perform
ming passdb lookup
Oct 19 08:07:41 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<2>: Handling PASSV request
Oct 19 08:07:41 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<2>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Performing passdb lookup
Oct 19 08:07:41 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<2>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): lookup service=dovecot
Oct 19 08:07:41 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<2>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): #1/1 style=1 msg=Password:
Oct 19 08:07:43 susetest dovecot[5681]: auth-worker(5728): conn unix:auth-worker (pid=5710,uid=460): auth-work
er<2>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): unknown user
Oct 19 08:07:43 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<2>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Finished passdb lookup
Oct 19 08:07:43 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): au
th-worker<2>: Finished: user_unknown
Oct 19 08:07:43 susetest dovecot[5681]: auth: Debug: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Finish

```

```
ed passdb lookup
Oct 19 08:07:43 susetest dovecot[5681]: auth: Debug: auth(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Auth request finished
Oct 19 08:07:45 susetest dovecot[5681]: auth: Debug: client passdb out: FAIL      2      user=admin@localhost
Oct 19 08:07:45 susetest dovecot[5681]: auth: Debug: client in: AUTH      3      PLAIN      service=imap
      secured      session=upKwgbPOjIx/AAAB      lip=127.0.0.1      rip=127.0.0.1      lport=143
      rport=35980      resp=<hidden>
Oct 19 08:07:49 susetest dovecot[5681]: auth: Debug: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Performing passdb lookup
Oct 19 08:07:49 susetest auth[5728]: gkr-pam: error looking up user information
Oct 19 08:07:49 susetest auth[5728]: pam_unix(dovecot:auth): check pass; user unknown
Oct 19 08:07:49 susetest auth[5728]: pam_unix(dovecot:auth): authentication failure; logname= uid=0 euid=0 tty=dovecot ruser=admin@localhost rhost=127.0.0.1
Oct 19 08:07:49 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: Handling PASSV request
Oct 19 08:07:49 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Performing passdb lookup
Oct 19 08:07:49 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): lookup service=dovecot
Oct 19 08:07:49 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): #1/1 style=1 msg=Password:
Oct 19 08:07:51 susetest dovecot[5681]: auth-worker(5728): conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): unknown user
Oct 19 08:07:51 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Finished passdb lookup
Oct 19 08:07:51 susetest dovecot[5681]: auth-worker(5728): Debug: conn unix:auth-worker (pid=5710,uid=460): auth-worker<3>: Finished: user_unknown
Oct 19 08:07:51 susetest dovecot[5681]: auth: Debug: pam(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Finished passdb lookup
Oct 19 08:07:51 susetest dovecot[5681]: auth: Debug: auth(admin@localhost,127.0.0.1,<upKwgbPOjIx/AAAB>): Auth request finished
Oct 19 08:07:53 susetest dovecot[5681]: auth: Debug: client passdb out: FAIL      3      user=admin@localhost
Oct 19 08:07:53 susetest dovecot[5681]: imap-login: Disconnected: Connection closed (auth failed, 3 attempts in 20 secs): user=<admin@localhost>, method=PLAIN, rip=127.0.0.1, lip=127.0.0.1, secured, session=<upKwgbPOjIx/AAAB>
```

#3 - 2021-10-20 07:46 - dzedro

Created https://bugzilla.suse.com/show_bug.cgi?id=1191853 for bad username being auto filled.

#4 - 2021-10-26 09:21 - tjyrinki_suse

- Subject changed from *test fails in thunderbird_imap - user interface change requiring test adjustments* to *[qe-core] test fails in thunderbird_imap - user interface change requiring test adjustments*

- Priority changed from *Normal* to *High*

#5 - 2021-10-26 12:18 - tjyrinki_suse

No unscheduling seems to be needed as it's at least passing sometimes now

https://openqa.suse.de/tests/latest?arch=x86_64&distri=sle&flavor=Desktop-DVD-Updates&machine=64bit&test=qam-mail-thunderbird&version=15-S-P2#next_previous

Remains a sporadic failure anyway I guess, but could be put back to backlog if no immediate action is required to auto-approve updates.

#6 - 2021-10-26 14:58 - dzedro

- Status changed from *In Progress* to *Blocked*

#7 - 2021-10-26 14:58 - dzedro

Update have been rejected.

#8 - 2021-11-05 09:45 - dzedro

Working on https://bugzilla.suse.com/show_bug.cgi?id=1191866 & https://bugzilla.suse.com/show_bug.cgi?id=1191853

#9 - 2021-11-09 04:51 - dzedro

https://bugzilla.suse.com/show_bug.cgi?id=1191916

#10 - 2021-12-20 22:59 - dzedro

Bug on wayland is still not fixed, but GUI changes can be merged.

<https://github.com/os-autoinst/os-autoinst-distri-opensuse/pull/13899>

#11 - 2022-01-19 07:43 - okurz

This ticket was set to "High" priority but was not updated within the SLO period for "High" tickets (30 days) as described on <https://progress.opensuse.org/projects/openqatests/wiki/Wiki#SLOs-service-level-objectives>. Please consider picking up this ticket within the next 30 days or just set the ticket to the next lower priority of "Normal" (SLO: updated within 365 days).